

WORK DESCRIPTION	COST	COMMENT
Work cost KSB personnel	400SEK/Hour	Minimum charge: 30 minutes
Lock change	1500SEK for one cylinder	We change the cylinder.
Lock change, postbox	250SEK	
Access card	150SEK	To replace a broken card is free of charge.
Internet socket Replacement of broken socket when tenants has been negligent.	255SEK + arbetstid labour KSB's personnel or electrician's invoiced cost.	Some work can be done by KSB personnel.
Smoke detectors Replacement of defective smoke detector is free of charge	150SEK + 30 min labour = 350SEK	Tenant is charged when causing broken detector. Tenant is responsible to change batteries and test that it works.
Cleaning after moving out	The cleaning firms cost + 1 hour of KSB's personnel cost.	NOTE that we always engage a cleaning company!
Broken window	Contractor's invoiced cost + 1 hour labour for KSB personnel	The inner window is part of the apartment and is tenants responsibility. Outer window is part of the property and tenant is only charge if negligent.
Compensation for cleaning when moving in.	75SEK/hour Max 100SEK for cleaning products	KSB follows SABO:s (Sveriges Allmännyttiga Bostadsföretags) guidelines regarding how many hours it takes to clean an apartment.
Pest removal that could not be done	500SEK for regular chemical spray 2500SEK for silicon treatment (powder)	The landlord makes appointment with Anticimex pest removal, on the tenant's account. If tenant has not removed things and cleaned according to given instructions, so the pest removal cannot be done, the tenant has to pay.
On-duty repairman call out that was faulty or could not be performed	The contractor's invoice cost	Tenant calls the emergency number and tenant is not at home when the repairman arrives, or has given incorrect information so the repairman is called for a minor fault.
Disturbances	Ca 1500SEK	Tenant causing a disturbance emergency where the interference is confirmed by the guards through the protocol
OTHER	The contractor's invoice cost + one hour of KSB's personnel cost.	Tenants causing KSB additional costs such as cleaning of public areas, vandalism

